

Rugby New Zealand 2011 Limited (RNZ 2011) has created this privacy statement in order to demonstrate our commitment to privacy.

Provision of personal information

The ticket registration, application and purchase process requires you to provide RNZ 2011 with certain personal information. The personal information we have requested is necessary to enable RNZ 2011 (and its agents, including Ticketek NZ Limited) to process your application and payment, coordinate delivery of tickets and correspond with you regarding ticketing and RWC 2011 related matters. You can choose whether or not to give RNZ 2011 your personal information. If you do not give us the personal information requested, then we will not be able to process your RWC 2011 ticket application/purchase.

The personal information you provide may be used for the following purposes:

- to process your RWC 2011 ticket application/purchase and payment, coordinate delivery of tickets and correspond with you regarding your RWC 2011 ticket application/purchase;
- for making such reasonable enquiries as we consider appropriate to verify the truth, accuracy and currency of the information you provide to us in your RWC 2011 ticket application;
- to correspond with you regarding RWC 2011 Ticketing Programme related matters;
- to provide you with the types of information that you have requested;
- to provide you with other information about Rugby World Cup 2011 and/or rugby in New Zealand that we consider may be of interest to you; and
- for planning purposes relating to future Rugby World Cup tournaments and/or major events to be staged in New Zealand.

RNZ 2011 may disclose your personal information to:

- any RNZ 2011 employee, agent or contractor (including Ticketek NZ Limited) that requires your information in order to process your RWC 2011 ticket application/purchase and correspond with you regarding your application/purchase and the RWC 2011 Ticketing Programme;
- any RNZ 2011 employee, agent or contractor that reasonably requires your information in order to provide you with the types of information you have requested, including any entity that RNZ 2011 engages to host and/or distribute that information;
- any entity that reasonably requires your information for planning purposes relating to future Rugby World Cup tournaments, including the International Rugby Board (IRB) and Rugby World Cup Limited (RWCL);
- any entity that reasonably requires your information for planning purposes relating to major events to be staged in New Zealand;
- any entity that reasonably requires your information to promote Rugby World Cup 2011 and/or rugby in New Zealand, including the New Zealand Rugby Union (NZRU);
- any organisation to which RNZ 2011 is required to disclose your personal information for legal compliance purposes; and
- RWC 2011 Commercial Partners where you have won a ticket related competition or have requested to receive RWC Commercial Partner Offers.

Storage and security of your personal information

RNZ 2011 and its ticketing agent will ensure that the personal information you provide to us is protected against loss or misuse by such security safeguards as it is reasonable in the circumstances to take.

Access and correction of your personal information

You are entitled to access and change the personal information you have provided to us at any time, by:

- logging into the RWC 2011 Ticketing online system using your username and password; or
- emailing RWC 2011 Ticketing on helpdesk@rwc2011ticketing.com.

Please ensure that you update RNZ 2011 of any changes to your personal information, in particular any changes to your ticket delivery address. If you do not update us, we may not be able to correspond with you. RNZ 2011 will not be liable for the replacement or refund of tickets which are delivered to an incorrect address or which are not received following dispatch via your selected delivery method.

Unsubscribing

You may unsubscribe from receiving RWC 2011 Ticket offers by clicking on the unsubscribe link in the relevant email or by logging into your RWC 2011 Tickets Account and updating your preferences. If you have purchased RWC 2011 Tickets, you will continue to receive emails containing information relating to your purchase and use of RWC 2011 Tickets and/or the relevant matches or venues and such emails will not contain an unsubscribe function.

Contact Details

If you have any queries regarding this Privacy Statement, please write to us at:

Privacy Officer
Rugby New Zealand 2011 Limited
PO Box 1178
Wellington
New Zealand

Email: info@rugbynz2011.com